



Utilities Advisory Board Regular Meeting

Agenda

January 27, 2026 @ 12:00 PM

City Hall Commission Chambers
401 S. Park Avenue

welcome

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assistance & appeals

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please note

Times are projected and subject to change.

-
- 1. Call to Order**
 - 2. Approval of Minutes**
 - a. Minutes of December 2, 2025 1 Minute
 - 3. Public Comments (for items not on the agenda): Three minutes allowed for each speaker**
 - 4. Action Items**
 - 5. Non-Action Items**
 - a. UAB Financial Report - December 2025
 - 6. Staff Updates**
 - a. Electric Utility - Jamie England
 - b. Performance Measurement – Wes Hamil 5 minutes
 - c. Natural Resources & Sustainability - Gloria Eby 20 minutes
 - d. Educational Campaign - Clarissa Howard
 - 7. Board Comments**
 - 8. Upcoming Agenda Items**
 - 9. Adjournment**



Utilities Advisory Board Regular Meeting Minutes

December 2, 2025 at 12:00 PM

City Hall Commission Chambers
401 S. Park Avenue

Present

Alison Yurko, Kathryn Sutton, Leon Huffman, Christopher Warshaw, Todd Weaver, Katherine Johnson

Absent

Michael Poole

Staff Present

Director of Water and Wastewater Utilities David Zusi, Director of Electric Utility Jamie England, Director of Finance Wes Hamil, Electric Utility Operations Manager Miguel Cruz, Deputy Director of Water and Wastewater Utilities Jason Riegler, Electric Utility Engineer Manager Mourad Belfakih, Integrated Resources Program Manager Lisa Vedder (Virtual), Administrative Coordinator Leana Suarez

1. Call to Order

The meeting was called to order at 12:00 pm.

2. Approval of Minutes

- a. Minutes of September 23, 2025

**Motion made by Mr. Weaver to approve the minutes, seconded by Ms. Sutton.
Motion carried unanimously with a 6-0 vote.**

3. Public Comments (for items not on the agenda)

4. Action Items

5. Non-Action Items

6. Staff Updates

- a. Electric Utility - Jamie England

Electric Utility September Update

Mr. England provided an update on the electric utility; the total length of underground planned for fiscal year 2025 is 5.06 miles. He defined residential service conversion for Ms. Johnson as the connection of underground service to the residential property. The data presented covers the period through September. Mr. England also clarified the total miles completed citywide and in the previous month. The total underground utility

budget is set at \$9.2 million. Mr. England reviewed the Notes of Interest as listed in the packet.

The meter replacement vendor should be selected within the next month or two. Mr. Zusi added that this decision affects both utility departments, so they are working together to determine a joint approach.

Ms. Sutton highlighted three deliverables from the previous meeting that the staff had not yet updated. She requested that these be addressed in the upcoming meeting: an update to the public-facing EV charging station usage patterns over the year since the implementation of the new rate structure last November; the agreement with Optimus, the third-party owner that Ms. Eby consented to provide as well as the terms adopted by the City Commission; quarterly usage reports from Optimus.

Mr. England reviewed the issues and resolutions in the packet and informed the board that they are closely monitoring the cleaning, maintenance, and performance of the solar arrays.

b. Water & Wastewater Utility – David Zusi

Mr. Zusi presented the water and wastewater report, noting ongoing efforts to improve communication with customers about the cross-connection control backflow policy. The full package, including notifications and letters, will be provided to the board soon. Additionally, an update on new staff includes Leana Suarez, the administrative assistant, and another administrative team member who played a key role in implementing the policy and monitoring private lift stations assuring proper maintenance, emergency response, and signage. These stations will be subject to regulation and manual inspections.

With the assistance of Gloria Eby, Director of Natural Resources, staff applied for a \$30 million grant and were awarded \$19 million. Of this amount, \$9 million has been forgiven, and the remaining funds were secured through state revolving fund loans at 0% interest. Additionally, a \$5 million grant was received for a lift station project at Rauvadage.

In the near future, service will be discontinued according to the cross-connection policy if customers fail to comply with backflow regulations.

c. Performance Measurement – Wes Hamil

Mr. Hamil provided the monthly performance measurements through September and noted that the average wait time for Customer Service was low.

Although the fuel cost recovery rates were reduced on September 1, the city over-recovered in fuel. In October, the city under-recovered slightly, and the rates are effectively reducing that balance. The target balance may be slightly higher with the fiscal 2026 budget, and this will be reported in January.

d. Educational Campaign – Clarissa Howard

The newsletter is included in the packet.

e. Solar Update

Mr. England announced that Whistling Duck is now operational and anticipates receiving 18 megawatts of solar power by month's end, increasing the total capacity to 23 megawatts. A tour of the Whistling Duck facility was offered, requiring coordination. He also noted that the City's two power supply contracts, with OUC and FMPA, are expiring at the end of 2026 and 2027, respectively. Staff is currently in discussions with suppliers and will engage in negotiations over the coming months. Portfolio options and Staff recommendations will be presented to the Board for feedback prior to ultimate submission to the City Council. The Electric Utility has initiated a cost of service and rate design study, led by Craig Shephard of Leidos Engineering, which is expected to be completed in the third quarter of 2026.

7. Board Comments

Mr. Huffman noted that HostDime is opening up a huge data center housing 35,000 servers and asked whether this would affect the city's electric supply. Mr. England replied that market capacity is becoming more competitive, with data centers being a significant factor. He emphasized that it is a serious concern as the city works to ensure sufficient capacity for its residents. Ms. Yurko inquired about how the city can prepare for this issue. Mr. England clarified that the city's contract with OUC expires next year, followed by the FMPA contract the year after, giving the city two years to secure purchasing agreements to ensure adequate megawatt supply.

Ms. Johnson questioned how the goals of increased electricity demand and the city's aim for 100% solar energy are compatible. She expressed support for virtual power plants, small SMRs, and other alternatives, arguing that solar is expensive, unreliable, environmentally harmful, and might not be the best solution as previously thought. She recommended reconsidering the solar goal given recent changes in tariffs, administration stance, and the environmental impact of mining for batteries and rare earth elements.

Ms. Yurko proposed including an explanation of data centers' impact in the next agenda. Mr. England noted that the electricity supplied by data centers, which supports their operations, costs a very small amount relative to the value of the AI produced by the electricity. Data centers are prepared to pay significantly more than residential or commercial customers. This means power producers can choose their buyers. The city will be competing not only for megawatt capacity but also for the cost of those megawatts.

Ms. Sutton inquired about Florida's overall strategy to address potential supply and demand cost challenges. Mr. England explained that utilities like OUC, Duke, Florida Power & Light, and Tampa are engaging with legislators and data center companies due to the significant system impacts and financial stakes involved. Ms. Sutton then asked how the state is approaching this issue from a policy and legislative standpoint. Mr.

England responded that they plan to raise this topic with the Senators during their annual trip to D.C. in February.

Mr. Weaver responded to the claim that solar energy is environmentally harmful by explaining that solar panels use silica, a very abundant metal, along with other metals in their production. He noted that batteries serve as a form of energy storage, allowing the grid to manage the small amount of solar power the city currently generates. Additionally, the goal of achieving 100% solar energy relies on all renewable sources, not just solar. While there are challenges with mining rare earth elements, lithium being exploited in Nevada is not one of them.

Mr. Warshaw confirmed with Mr. England that a load serving entity is required to plan ahead and procure additional power if their reserves are running low. The main concern is to ensure that the city has contracts in place to secure a specific amount of power it needs. Ms. Sutton explained that this involves both capacity and price considerations. Ms. Yurko expressed worry that the supply and demand challenge might be that large data center companies could get ahead of the city, potentially causing the city to subsidize their operations by paying higher utility rates. She emphasized that this situation ultimately hinges on pricing. Mr. England reassured everyone that the city will not be left at a disadvantage.

Mr. Huffman noted that although the data center is small, it is located at the city's back door, and additional data centers are expected to be built. Ms. Vedder explained that these data centers function as AI factories, since everything used on smartphones, computers, bill paying etc., depends on AI; it's unavoidable. Mr. England observed that, after years of efforts to cut electric consumption, AI has led to the opposite trend.

8. Upcoming Agenda Items

Ms. Yurko requests a presentation on the impact of data centers and AI to advise the mayor and commissioners. This will be on the agenda after the DC trip in the March meeting.

9. Adjournment

Chair Ms. Sutton thanked all the city staff for their hard work in 2025.

The meeting adjourned at 1:01 p.m.

Approved by the board on
/s/ Bahiyah Layton, Board Coordinator



Utilities Advisory Board

agenda item 5.a

item type

Non-Action Items

meeting date

January 27, 2026

prepared by

approved by

subject

UAB Financial Report - December 2025

motion | recommendation

background

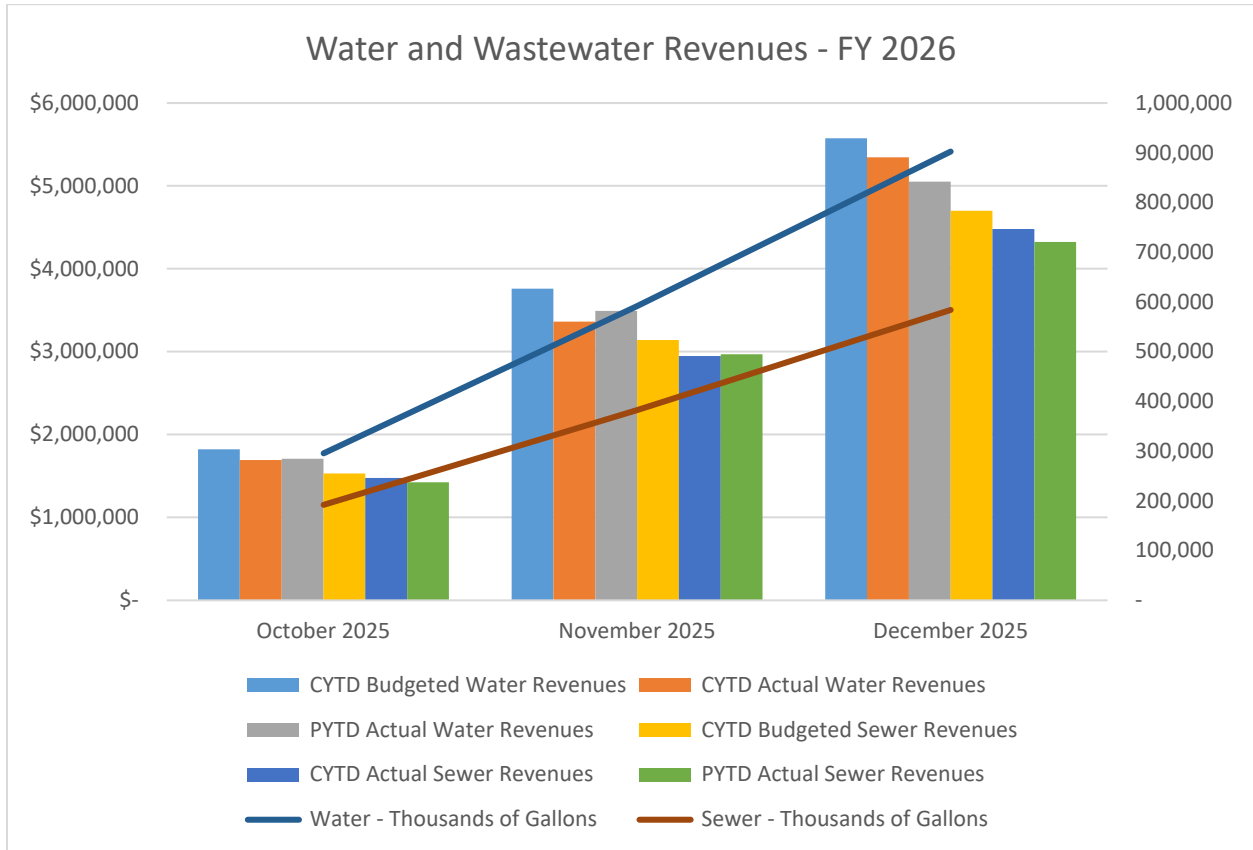
alternatives | other considerations

fiscal impact

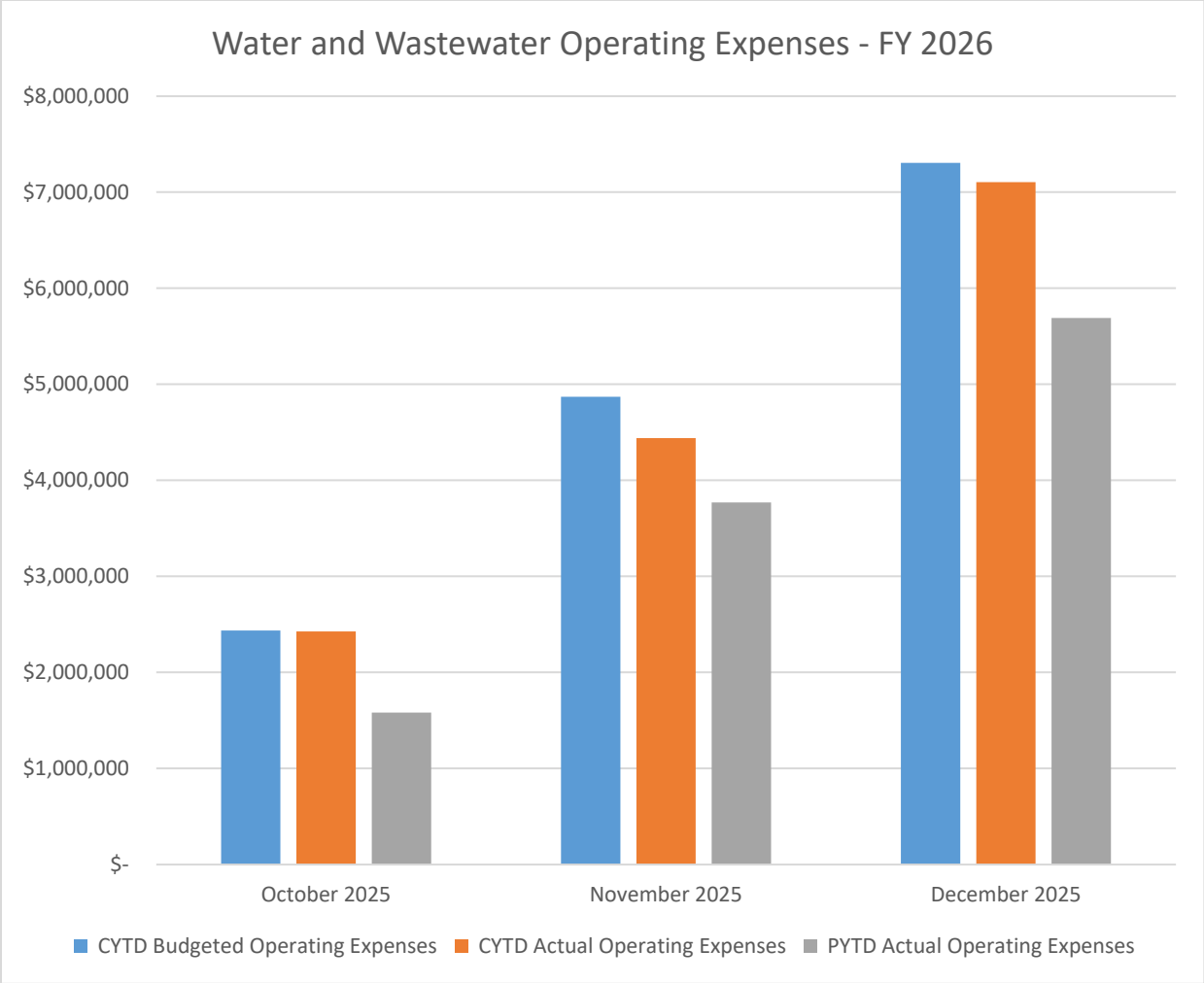
attachments

1. UAB Financial Report - December 2025

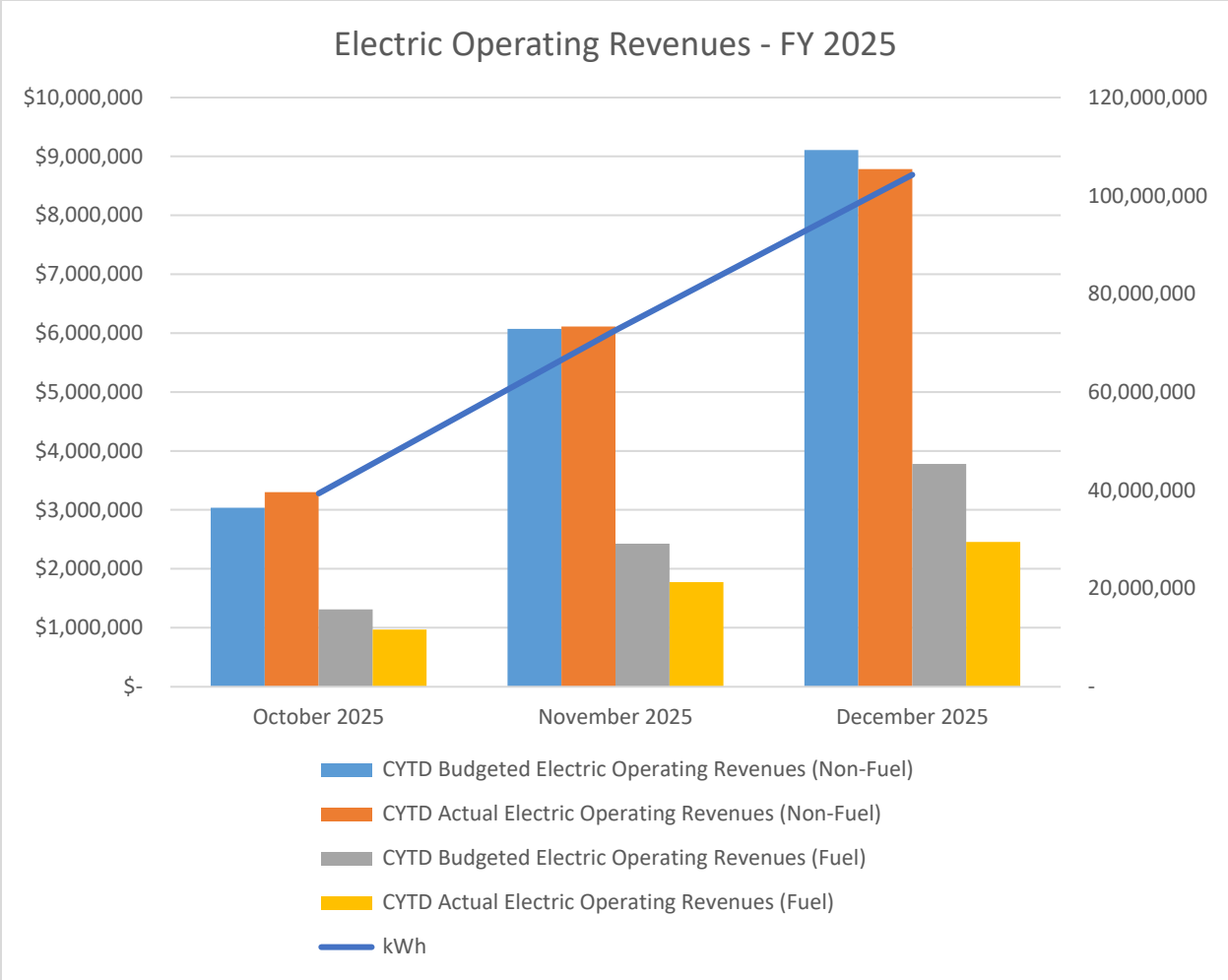
Key Financial Performance Indicators



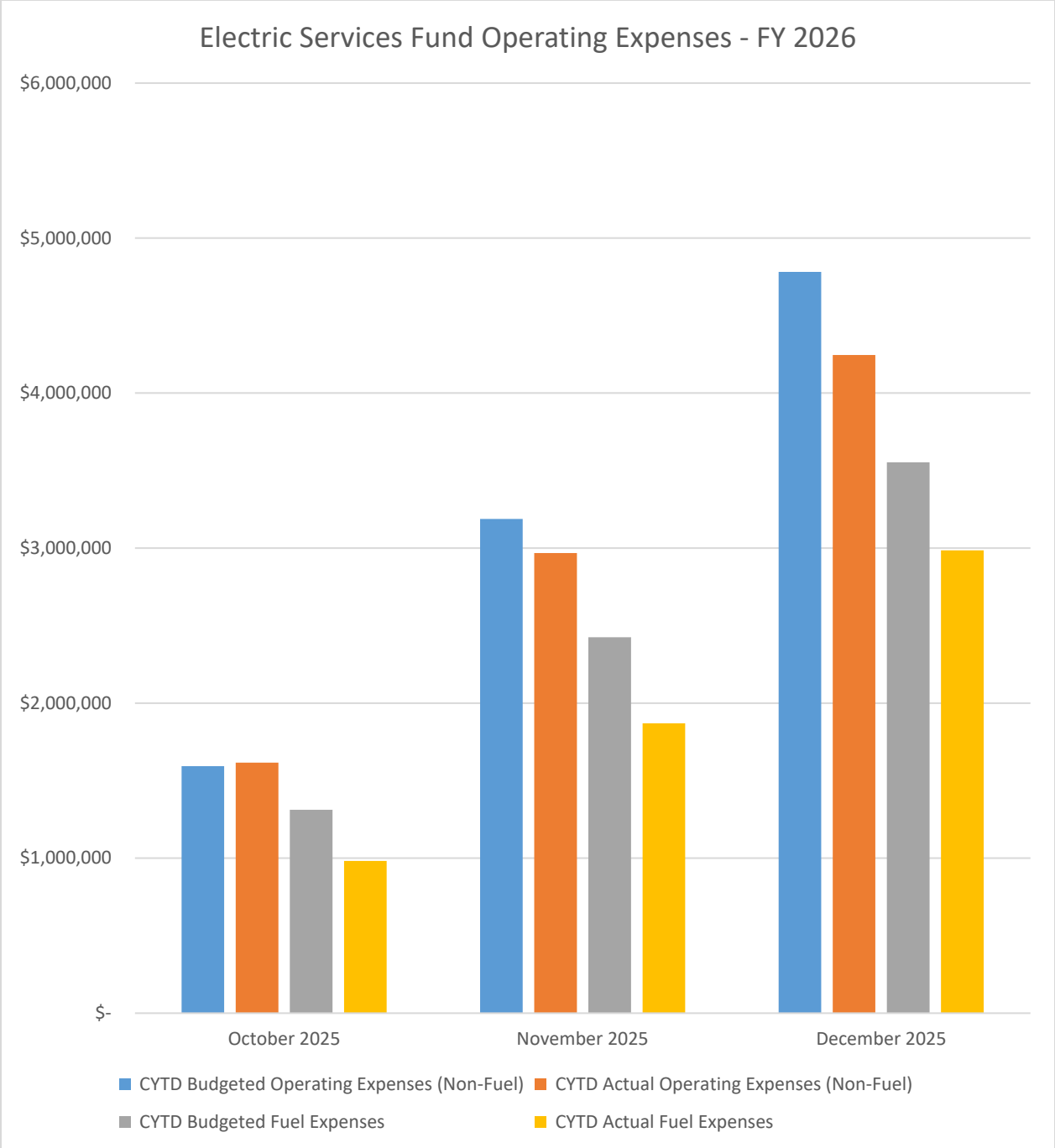
Water revenues have a negative budget variance of 4.12% and wastewater has a negative 4.65% variance in comparison to budget. Water and wastewater rates were increased by 4.23% effective October 1, 2025. Both have a positive variance in comparison to the prior year.



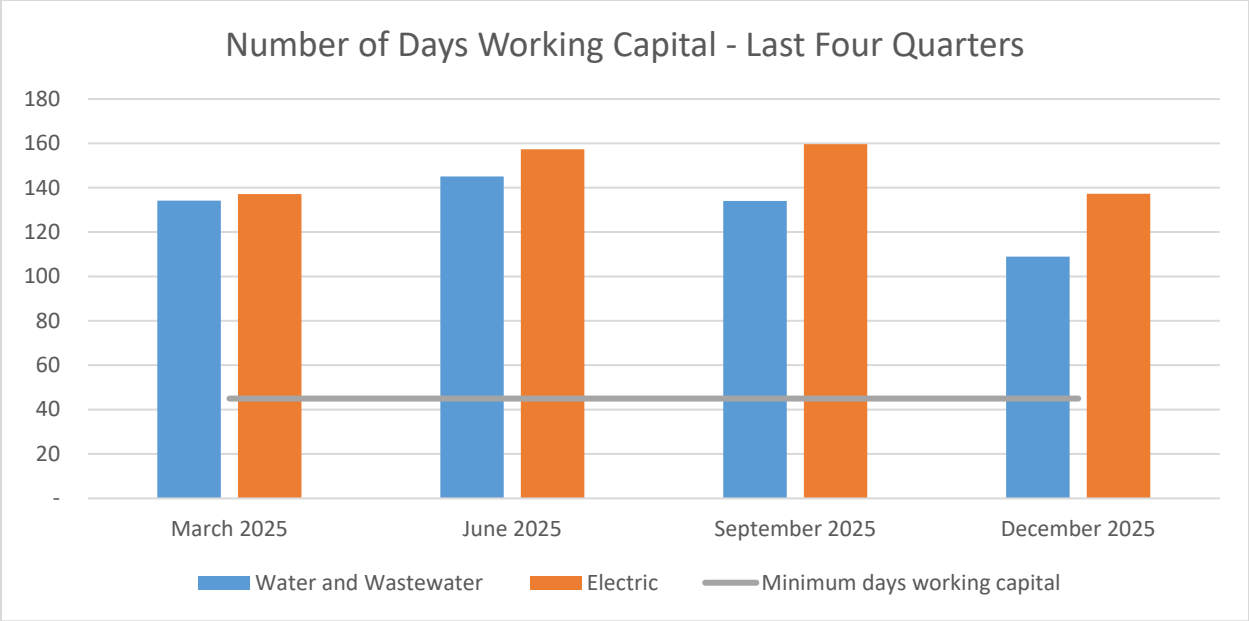
Water and wastewater operating expenses are within budget



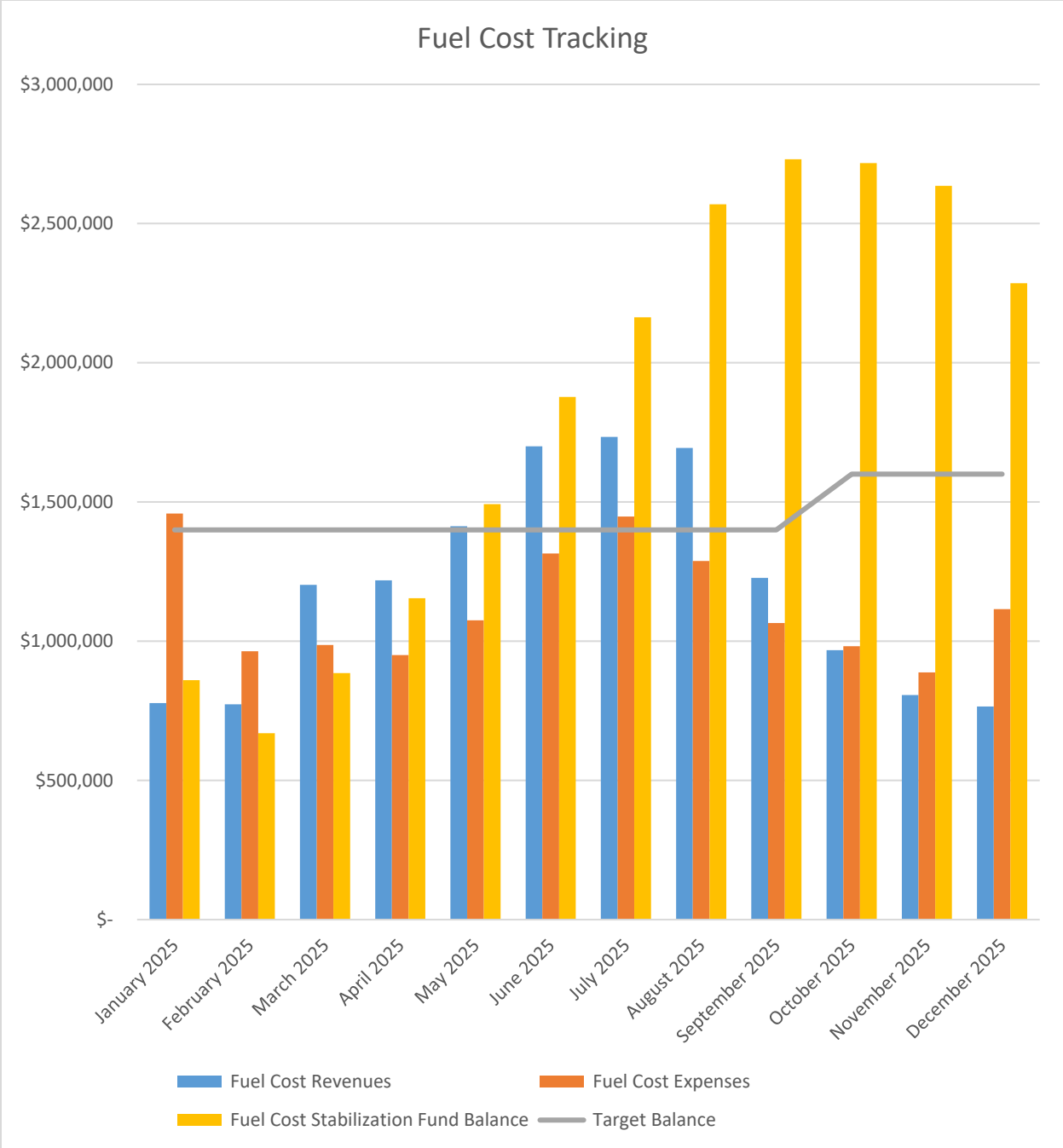
Electric operating revenues (non-fuel) are 3.56% less than budget, or \$324,419. Less than projected usage by residential customers is the primary driver of this shortfall. Residential sales in terms of kWh were 3.69% less than the forecast for the first quarter of the fiscal year. The negative fuel variance is \$1,322,863 as a result of lower fuel cost recovery rates implemented September 1, 2025 to reduce the fuel stabilization fund balance which at December 31, 2025 was \$2,285,789 as compared to a target balance of \$1,600,000.



Costs for the fuel portion of bulk power purchases were \$568,738 less than budget. Non-fuel operating costs were \$536,337 less than budget.



Number of days of working capital exceed the minimum of 45 days in both Water and Wastewater and Electric.



The balance in the fuel cost stabilization fund at December 31, 2025, was \$2,285,789 as compared to a target balance of \$1,600,000. Staff monitors the balance and fuel cost projections each month and adjusts rates following the fuel adjustment policy.

Management’s Discussion and Analysis (Unaudited)

The following discussion and analysis provide an overview of Winter Park’s unaudited and preliminary financial position and results of operations in comparison to the approved budget and prior year equivalent period.

Operating Revenues Analysis:

	As of December 31			Variances			
	Actual 2025	YTD Budget 2025	Actual 2024	Actual vs Budget		2025 vs 2024	
Water	5,343,661	5,573,254	5,150,281	(229,593)	(4.12%)	193,380	3.75%
Wastewater	4,480,355	4,698,840	4,370,109	(218,485)	(4.65%)	110,246	2.52%
Electric	11,238,104	12,885,386	11,247,395	(1,647,282)	(12.78%)	(9,291)	(0.08%)
Other - Water and Wastewater	235,975	213,561	205,758	22,414	10.50%	30,217	14.69%
Other - Electric	102,343	180,250	139,941	(77,907)	(43.22%)	(37,598)	(26.87%)

Budget Analysis:

Water revenues are 4.12% less than budgeted after three months of activity. Sewer revenues were 4.65% less than budgeted.

Electric operating revenues have a negative variance of \$1,647,282, or 12.78%. \$1,322,863 of this variance is for fuel cost recovery revenues. Fuel costs have been lower in recent months and fuel cost recovery rates were reduced effective September 1, 2025. The fuel cost stabilization fund balance was \$2,285,789 as of December 31, 2025 as compared to a target balance of \$1,600,000. This leaves a \$324,419 or 3.56% negative variance for non-fuel revenues.

The other electric revenues variance includes a negative variance of \$35,500 for pole attachment fees which are billed once a year in the spring and \$25,500 for contributions in aid of construction (this revenue source is driven by construction activity).

Prior Year Analysis:

Water revenues have a positive variance of 5.67% in comparison to the prior year and wastewater revenues have a positive variance of 4.46%. Water and wastewater rates increased by 4.23% effective October 1, 2025.

Electric operating revenues are 2.38% higher than the prior year. Fuel revenues decreased by \$70,227 due to lower rates and non-fuel revenues are \$338,306 higher because non-fuel energy rates increased by 7.44% effective October 1, 2025.

Operating Expenses Analysis:

	As of December 31			Variances			
	Actual 2025	YTD Budget 2025	Actual 2024	Actual vs Budget		2025 vs 2024	
Water:							
Admin	714,115	718,002	601,609	3,887	0.54%	112,506	18.70%
Operating	6,390,398	6,586,656	5,727,120	196,258	2.98%	663,278	11.58%
Depreciation and amortization	771,939	0	965,302			(193,363)	(20.03%)
Electric:							
Admin	762,453	785,148	731,306	22,695	2.89%	31,147	4.26%
Operating	6,467,698	7,550,078	6,527,586	1,082,380	14.34%	(59,888)	(0.92%)
Depreciation and amortization	1,001,969	0	1,301,436			(299,467)	(23.01%)

Budget Analysis:

Water and Wastewater:

The largest operating expense variances were in water line maintenance (\$52,409), sewer line maintenance (\$82,410) and chemicals (\$33,392).

Electric:

Bulk power purchases were \$637,838 less than budget and power transmission costs were \$171,344 less than budget.

Prior Year Analysis:

Water and Wastewater:

Personnel costs as a result of fewer vacant positions and pay increases drove the increases in both administrative (\$89,210) and operating costs (\$148,731). Other operating costs that increased significantly were chemicals (\$107,716) and water meters (\$199,012).

Electric:

Prior year spending for supplies was \$88,567 higher than the current year for the comparable 1st quarter.

The City of Winter Park, Florida
Statement of Net Position
Proprietary Funds
December 31, 2025

Unaudited

	Water and Wastewater		Electric	
	December 31, 2025	December 31, 2024	December 31, 2025	December 31, 2024
ASSETS				
Current Assets:				
Cash, Cash Equivalents and Investments	\$ 7,458,894	\$ 8,201,352	\$ 5,014,474	\$ 2,942,775
Restricted Cash, Cash Equivalents and Investments	6,690	1,765	-	-
Accounts Receivable - Net	2,039,456	2,123,655	3,063,063	3,064,669
Unbilled Service Charges	2,943,468	2,745,236	3,628,014	3,400,973
Accrued Interest Receivable	35,296	32,099	-	-
Due from Other Funds	-	-	-	-
Due from Other Governments	-	-	-	-
Inventories	847,119	1,208,404	9,538,551	10,497,585
Prepaid Items	469,070	409,795	-	-
Advances to Other Funds	1,400,000	1,680,000	-	-
Total current assets	<u>15,199,993</u>	<u>16,402,306</u>	<u>21,244,102</u>	<u>19,906,002</u>
Non-Current Assets:				
Restricted Assets:				
Cash, Cash Equivalents and Investments:				
Sinking/Debt Reserve Funds	390,892	392,592	1,185,212	1,186,030
Renewal and Replacement Funds	6,704,143	9,374,443	-	-
Impact Fee Funds	19,330,494	13,276,345	-	-
Capital Project Funds	-	-	-	-
Customer Deposits	2,164,359	1,989,211	2,330,265	2,227,795
Accrued Interest Receivable:				
Impact Fee Funds	68,752	50,386	-	-
Renewal and Replacement Funds	43,394	35,471	-	-
Special Assessments Receivable	-	-	-	-
Capital Assets:				
Non-depreciable	4,921,124	4,921,124	10,000,000	10,000,000
Depreciable - Net	93,023,661	95,675,905	95,440,804	99,132,476
Other Assets:				
Deposits	274,000	274,000	-	-
Total non-current assets	<u>126,920,819</u>	<u>125,989,477</u>	<u>108,956,281</u>	<u>112,546,301</u>
Total Assets	<u>142,120,812</u>	<u>142,391,783</u>	<u>130,200,383</u>	<u>132,452,303</u>
DEFERRED OUTFLOWS OF RESOURCES				
Deferred Expense on Refunding Bonds	1,916,592	2,289,815	1,839,706	2,229,602
Deferred Expense Other Postemployment Benefits Obligation	449,755	449,755	175,424	175,424
Total Deferred Outflows of Resources	<u>2,366,347</u>	<u>2,739,570</u>	<u>2,015,130</u>	<u>2,405,026</u>
LIABILITIES				
Current Liabilities:				
Accounts Payable	395,448	817,389	2,930,212	2,410,785
Accrued Liabilities	286,018	285,569	71,495	70,708
Due to Other Funds	-	-	-	-
Due to Other Governments	44,556	44,328	90,714	85,311
Current Portion of Other Postemployment Benefits	-	-	-	-
Accumulated Unused Compensated Absences	262,197	245,168	95,528	97,597
Accrued Interest Payable	52,715	60,876	287,711	319,781
Current Portion of Revenue Bonds Payable	3,915,000	3,915,000	3,590,000	3,590,000
Customer Deposits	2,109,516	1,989,211	2,234,880	2,227,795
Total current liabilities	<u>7,065,450</u>	<u>7,357,541</u>	<u>9,300,540</u>	<u>8,801,977</u>
Noncurrent Liabilities:				
Bonds Payable	26,825,104	30,657,891	33,831,333	37,401,312
Other Postemployment Benefits	1,050,229	1,050,229	392,262	392,262
Accumulated Unused Compensated Absences	488,363	495,508	130,588	66,117
Total noncurrent liabilities	<u>28,363,696</u>	<u>32,203,628</u>	<u>34,354,183</u>	<u>37,859,691</u>
Total Liabilities	<u>35,429,146</u>	<u>39,561,169</u>	<u>43,654,723</u>	<u>46,661,668</u>
DEFERRED INFLOW OF RESOURCES				
Other Postemployment Benefits Related Deferred Inflows	1,367,992	1,367,992	537,953	537,953
NET POSITION				
Net Investment in Capital Assets	69,121,273	68,313,953	69,859,177	70,370,766
Restricted for:				
Capital Projects (expendable)	19,399,246	13,325,880	-	-
Renewal and Replacement (expendable)	6,694,011	9,356,388	-	-
Unrestricted	12,475,491	13,205,971	18,163,660	17,286,942
Total Net Position	<u>\$ 107,690,021</u>	<u>\$ 104,202,192</u>	<u>\$ 88,022,837</u>	<u>\$ 87,657,708</u>

Note: the information above does not include all journal entries that would be completed for the comprehensive annual financial report

The City of Winter Park, Florida
Statement of Revenues, Expenses and Changes in Fund Net Position
Proprietary Funds
December 31, 2025
Unaudited

	Water and Wastewater			Electric		
	Actual December 31, 2025	YTD Budget December 31, 2025	Actual December 31, 2024	Actual December 31, 2025	YTD Budget December 31, 2025	Actual December 31, 2024
Operating Revenues:						
Water	\$ 5,343,661	\$ 5,573,254	\$ 5,150,281	\$ -	\$ -	\$ -
Wastewater	4,480,355	4,698,840	4,370,109	-	-	-
Electric	-	-	-	11,238,104	12,885,386	11,247,395
Other	235,975	213,561	205,758	102,343	180,250	139,941
Total Operating Revenues	<u>10,059,991</u>	<u>10,485,655</u>	<u>9,726,148</u>	<u>11,340,447</u>	<u>13,065,636</u>	<u>11,387,336</u>
Operating Expenses:						
General and Administrative	714,115	718,002	601,609	762,453	785,148	731,306
Operations	6,390,398	6,586,656	5,727,120	6,467,698	7,550,078	6,527,586
Depreciation and Amortization	771,939	-	965,302	1,001,969	-	1,301,436
Total Operating Expenses	<u>7,876,452</u>	<u>7,304,658</u>	<u>7,294,031</u>	<u>8,232,120</u>	<u>8,335,226</u>	<u>8,560,328</u>
Operating Income	<u>2,183,539</u>	<u>3,180,997</u>	<u>2,432,117</u>	<u>3,108,327</u>	<u>4,730,409</u>	<u>2,827,008</u>
Nonoperating Revenues (Expenses):						
Investment Earnings/(Losses)	329,615	111,232	68,977	27,930	23,154	3,255
Gain on Disposal of Assets	-	-	-	-	1,250	465
Interest and Fiscal Charges	(287,232)	(205,851)	(318,721)	(355,868)	(303,996)	(392,534)
Miscellaneous Revenue	10,649	3,750	3,227	4,810	10,000	3,033
Total Nonoperating Revenues (Expenses)	<u>53,032</u>	<u>(90,869)</u>	<u>(246,517)</u>	<u>(323,128)</u>	<u>(269,592)</u>	<u>(385,781)</u>
Income Before Contributions and Transfers	<u>2,236,571</u>	<u>3,090,128</u>	<u>2,185,600</u>	<u>2,785,199</u>	<u>4,460,818</u>	<u>2,441,227</u>
Contributions and Transfers:						
Capital Contributions	1,896,888	-	209,928	-	-	-
Transfers In	-	-	-	-	-	-
Transfers Out	(869,393)	(869,392)	(828,068)	(910,300)	(910,300)	(801,376)
Total Contributions and Transfers	<u>1,027,495</u>	<u>(869,392)</u>	<u>(618,140)</u>	<u>(910,300)</u>	<u>(910,300)</u>	<u>(801,376)</u>
Change in Net Position	<u>3,264,066</u>	<u>2,220,736</u>	<u>1,567,460</u>	<u>1,874,899</u>	<u>3,550,518</u>	<u>1,639,851</u>
Total Net Position - Beginning, as Restated	<u>104,425,955</u>		<u>102,634,732</u>	<u>86,147,938</u>		<u>86,017,857</u>
Total Net Position - Ending	<u>\$ 107,690,021</u>		<u>104,202,192</u>	<u>88,022,837</u>		<u>87,657,708</u>

Note: the information above does not include all journal entries that would be completed for the comprehensive annual financial report



Utilities Advisory Board

agenda item 6.a

item type

Staff Updates

meeting date

January 27, 2026

prepared by**approved by****subject**

Electric Utility - Jamie England

motion | recommendation**background**

Progress continues across undergrounding projects and residential service conversions, key projects nearing completion, active budget and program updates, and ongoing supply-chain challenges impacting future mileage goals.

alternatives | other considerations**fiscal impact****attachments**

1. UAB December 2026

Monthly Electric Utility Update (Dec)

Miles of Undergrounding performed

- Project J: 2.72 miles (98.9% complete)
- Project L: 9.57 miles (98% complete) On Glenridge Way by Baldwin Park
- Project O: 6.91 miles (80.0% complete)
- Project K: 3.24 miles (65.3% complete)
- Project S: 4.32 miles (29.4% complete)
- Residential Service Conversions (RSC) December - 31
- RSC YTD: 91
- RSC LTD (beginning FY23): 1623

TOTAL for FY 2026 – 0.95 miles

- Total Citywide Project Miles- 127.5
- Total Miles Completed – 105.76
- Percentage Completed This Month- 83%
- Total miles remaining- 21.73

OH/UG Budget update

2026 Undergrounding budget – 9.2 M

Notes of Interest

- Community event (library story time, APPA recognition)
- ENCO (Outage notification, outage map, customer waiting options/communication)
- EU/City web site (outage reporting - decision tree revision, improved accessibility and consistent terminology)
- Substation XFRM design spec (KCI) (3–4-year transformer delivery lead time)
- OUC additional feeder project review (N. Orange at Hazel)
- Pole inspection program (joint use audit, wood integrity, NJUNS reporting)
- Park Ave streetlight (Swoop/Garfield - 2700 kelvin, electric design complete)
- Transformer painting process/coordination (priority order)
- Substation thermal imaging surveillance
- Compound security assessment initiative
- OMS/GIS (solicitation)

- Meter replacement program (mesh vs. cellular) (piggyback/solicitation TBD)
- Submersible XFRM program (BOA) 4 locations
- Office design (building 4 &14) pricing phase

Issues/Concerns

- 1000 MCM 12 months + lead time (Southwire)
- Okonite 1/0 & 1000MCM 12-month lead-time (72K ordered July 2026)
- 42K 1000 MCM Southwire received
- Elastimold 1000 MCM & 1/0 distribution splices 12- months
- 3M 1000 MCM splices November delivery delayed...partial (10/30) eta 1/30
- Library solar array panel repair/replace quotes

Personal injury

Linework struck in arm while using conductor pulling device.

2026 Goals

- Zero personal injuries within work group
- Zero controllable vehicle accidents within work group



Utilities Advisory Board

agenda item 6.b

item type

Staff Updates

meeting date

January 27, 2026

prepared by**approved by****subject**

Performance Measurement – Wes Hamil

motion | recommendation

No action is necessary.

background

The attached Performance Measurement chart is presented to keep the board informed of certain operational and financial metrics.

alternatives | other considerations**fiscal impact**

None

attachments

1. Utility Monthly Performance Measurements- Black and White

Utility Monthly Performance Measurements

These measures are used as management tools to evaluate performance in key areas and draw attention to those that may require further investigation. This report organizes the performance measurements by service type.

Electric Utility

Service Type	Measure	Goal	September	October	November	On Target
Efficiency	Rate Comparison to Duke	<100%	61.57%	61.57%	61.57%	Met Goal
	Rate Comparison to Municipal State Avg	<105%	90.69%	89.54%	88.69%	Met Goal
Financial	Rolling 12 month kWh	430 (FY26)	444,049,680	443,085,017	441,873,052	Met Goal
Operational	Heart of Florida United Way Emergency Utility Assistance Program: Assistance provided to customers		\$2,428	\$393	\$2,328	
	Heart of Florida United Way Emergency Utility Assistance Program: Available balance		\$13,528	\$13,135	\$10,807	
	Heart of Florida United Way Emergency Utility Assistance Program: Number of customers approved for assistance		8	2	6	
	Underground System Complete (%)		82.1%	82.4%	83.3%	
Reliability	SAIDI (in minutes)	< 60 minutes	1.99	0.74	0.20	
	Outage Occurrences		10	7	6	

Both

Service Type	Measure	Goal	September	October	November	On Target
Customer Service	Total calls to customer service queue:		4,109	4,298	3,901	
	Customer hangup without selecting a queue		935	993	977	
	Turn on/off service		545	580	456	
	Billing info		1,339	1,411	1,200	
	General info		83	83	52	
	Pay utility bill		658	676	715	
	Report power outage		121	147	84	
	System error and flow disconnect		64	75	47	
	Demolition		14	25	20	
	Commercial garbage		70	68	73	
	Transfer to water and wastewater		280	240	277	
	On-line application for start/stop service		222	N/A	N/A	
	Average wait time for customers selecting a queue		52s	39s	56s	
	Abandoned call % for customers selecting a queue		5%	5%	7%	
	Number of disconnects for non-pay		25	32	56	

Financial

Service Type	Measure	Goal	September	October	November	On Target
Financial	Accounts receivable/billed revenue for past twelve months	<8%	6.58%	6.10%	6.04%	Met Goal
	Average cost of purchased power per kWh – FYTD – Fuel		\$0.0296	\$0.0267	\$0.0276	
	Average cost of purchased power per kWh – FYTD – Non-Fuel	<\$0.03	\$0.0207	\$0.0192	\$0.0186	Met Goal
	Average revenue per kWh-FYTD-Fuel		\$0.0313	\$0.0246	\$0.0233	
	Average revenue per kWh-FYTD-Non-Fuel		\$0.0777	\$0.0841	\$0.0844	
	Bad debt expense/billed revenue – FYTD	<0.25%	0.16%	0.22%	0.27%	Below Goal
	Debt service coverage ratios - W&S - FYTD	>1.5	2.56	2.26	2.77	Met Goal
	Debt service coverage ratios - Electric - FYTD	>2.75	3.85	4.36	3.87	Met Goal
	Percentage of utility accounts receivable over 60 days past due		6.68%	8.30%	7.87%	
	Utility accounts receivable over 60 days past due – all accounts		\$490,943	\$564,048	\$537,498	
	Utility accounts receivable over 60 days past due – inactive accounts only		\$207,709 (1,123 accts)	\$173,597 (1,174 accts)	\$117,772 (1,246 accts)	
	Fuel cost stabilization fund (minimum balance trigger point for adjustment is \$1,050,000 and maximum balance trigger point is \$1,750,000)	\$1,400,000 target balance	\$2,730,880	\$2,716,947	\$2,635,454	Balance is above max trigger point, fuel rates reduced 09/01/25

Water Sewer Utility

Service Type	Measure	Goal	September	October	November	On Target
Environment	Count of Rebates Processed		0	0	0	
Operational	Average % Water meters reporting	>98.5%	94.59%	94.61%	95.31%	Below Goal
	Count of Wastewater Incidents	0	N/A	N/A	N/A	
	Wastewater Incident Overflow in 1,000s Gallons	0	N/A	N/A	N/A	
	Water pumped compared to CUP allocation	<12.4 mgd	N/A	N/A	N/A	

*FMPA and FMEA data often lag 1 or 2 months.

Index Key- the monthly data text is colored green when the change from the previous month is an improvement, and red when it is not. The On Target column is highlighted comparing the most recent monthly data to the Goal: Red if below, Yellow if Near, Green if Above.



Utilities Advisory Board

agenda item 6.c

item type
Staff Updates

meeting date
January 27, 2026

prepared by

approved by

subject

Natural Resources & Sustainability - Gloria Eby

motion | recommendation

background

Sustainability Action Plan- Report Card for 2023 and 2024 - 10 mins
Mobility Hub & EV Charging Stations Update- Ben Pauluhn President, Optimus Energy Solutions – 10 mins

alternatives | other considerations

fiscal impact

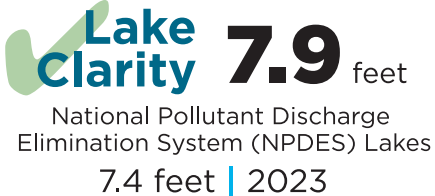
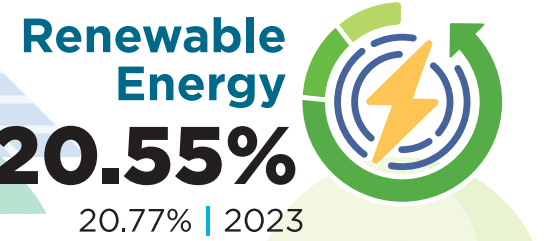
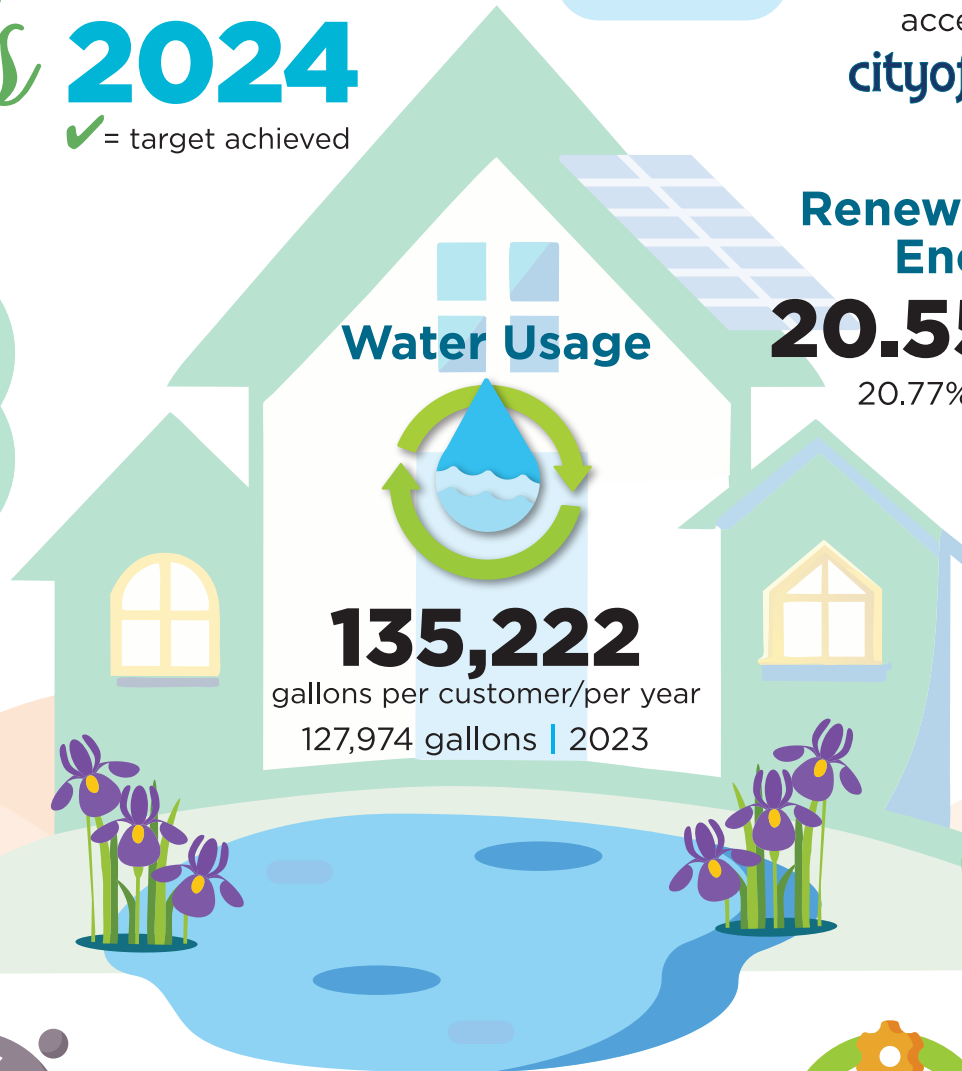
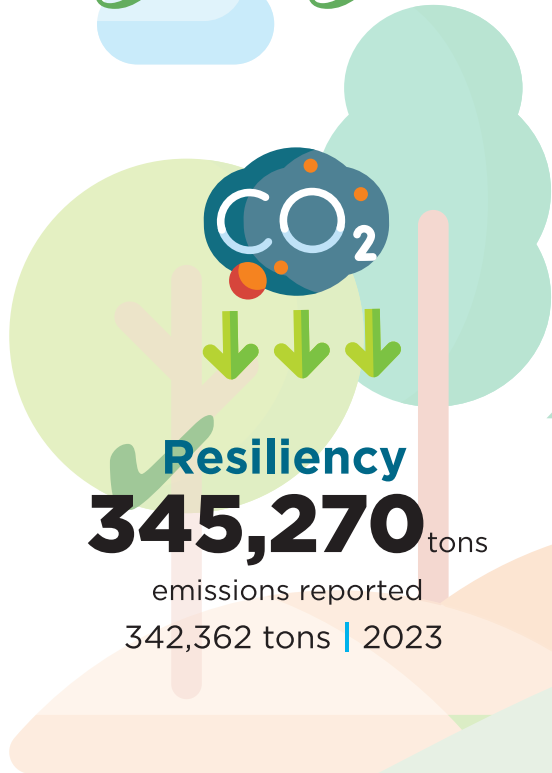
attachments

1. Sustainability Action Plan Report Card 24
2. Sustainability Action Plan Report Card 23
3. Winter Park EV Charging Report_2025

SUSTAINABILITY ACTION PLAN *highlights* 2024

✓ = target achieved


access the complete plan @ cityofwinterpark.org/sap




SUSTAINABILITY ACTION PLAN *highlights* 2023

✓ = target achieved

access the complete plan @ cityofwinterpark.org/sap




Resiliency
342,362 tons
emissions reported
339,110 tons | 2022




Water Usage
127,974
gallons per customer/per year
127,606 gallons | 2022

Renewable Energy
20.77%
21.72% | 2022




285
Trees Planted
150 trees | 2022



Community Engagement & Green Economy
57 events
29 events | 2022



Lake Clarity **7.4** feet
National Pollutant Discharge Elimination System (NPDES) Lakes
7.5 feet | 2022



Waste Diversion
5,884 tons
diverted from landfill
5,003 tons | 2022



Winter Park EV Charging Report 2025 – Success by Every Measure

From: Optimus Energy Solutions
To: Winter Park CC: UAB
Date: January 2026

Goal of program: provide world-class amenities to residents and visitors and enhance Park Ave Refresh while ensuring public and private sustainability of initiatives and infrastructure.

Initial Project: Optimus Energy paid 100% of all costs of the project, made a \$5,000 donation to the City, and operated the charging stations at greater than 98% uptime in 2025. The program was designed to alleviate municipal employee management and operations time/hassles, provide investment in the city and world-class amenities.

2025 Results: The below summary demonstrates that by every measure, this program has been, and will continue to be a success. Most importantly the following:

- Residents and visitors are being served at a high level
- Winter Park is receiving meaningful revenue as a city with \$0 cost basis (>\$5,000 direct payment revenue to Winter Park under revenue share agreement during period)
- Winter Park Electric is distributing a meaningful amount of kWh to a new private sector account, helping maintain residential bill stability. (\$18,288 paid in utility bills during period)
- Municipal team members have been freed up to focus on their core responsibilities instead of managing chargers and user needs

September – December 2025 Statistics

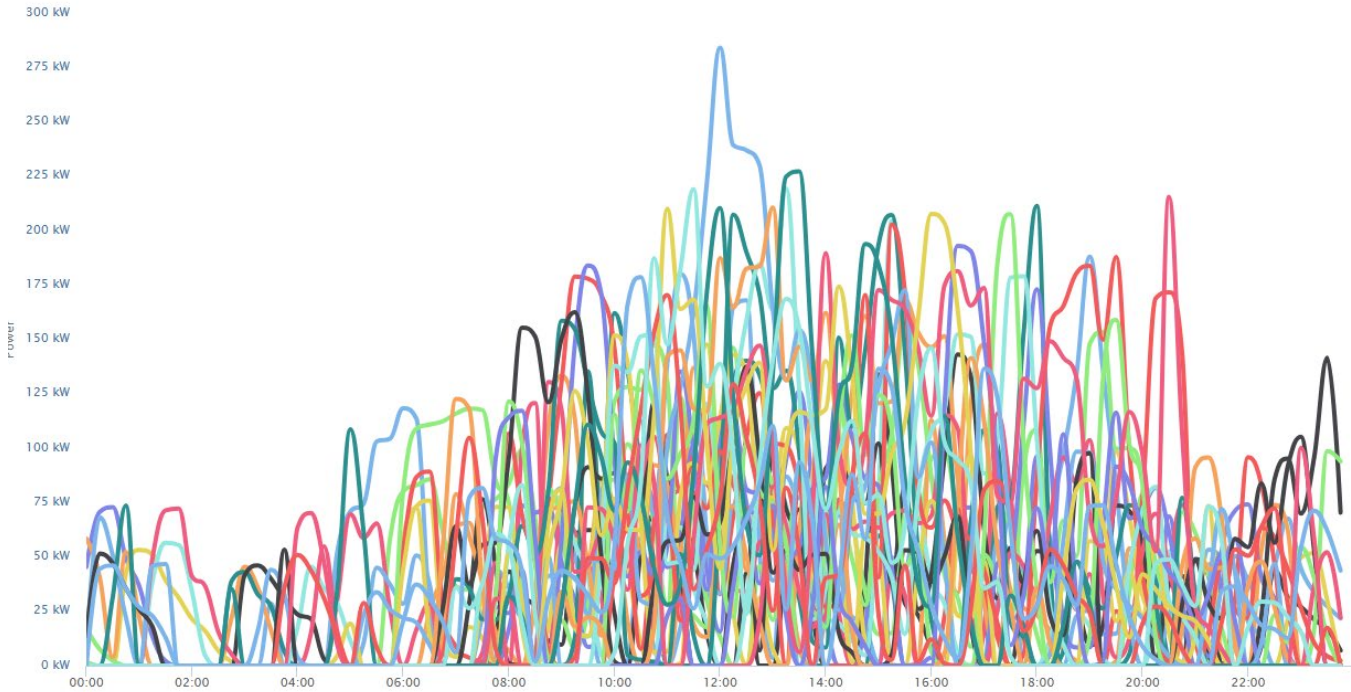
- **Session Count:** 2,623
 - Avg Sessions daily over 122 days Sept-Dec: 21.5
- **Session Length**
 - Avg Session Plug Time: 53min:52sec
 - Avg Session Charging Time: 44min:55min
 - Load Factor: a rough estimate of hours in use vs hours available: 11.5%.
 - 30% LF is a good trigger on when more ports are appropriate
 - This means we have room to continue growing and serving with current plug count at this specific location
 - (Not an exact science as it does not account time of day for each session.)
- **Energy:**
 - Total kwh dispensed: 94,999kwh
 - Avg kwh per session: 36.23kwh
 - Avg State of charge at beginning and ending of session. National averages of 30%/80%.
 - Starting SOC Winter Park: 34% - Ending SOC Winter Park: 81%

Next steps in the relationship are to add DC Fast charging at Cady Way Park and the Library. We are also under contract to add 4 x DC Fast chargers at a location along S. Orlando in Winter Park. See below pages for relevant graphs and charts.

Sincerely,

Ben Pauluhn, President - Optimus

Load Curve Patterns
(Power draw level over time – daily)



Level 3 Data Summary

	Energy (kWh)	GHG Savings (kg)	Gas Equivalent gal.
November	26,742	20,217	3,356
October	21,706	16,409	2,724
September	20,480	15,483	2,570
August	19,467	14,717	2,443
July	7,952	6,012	998
	96,346	72,838	12,091

Conclusion:

- The program is charging market rates, or better, in Florida while providing leading up time.
- Meaningful revenue is being collected by the City, with zero cost basis
- Variety of Municipal department goals are being reached/contributed to with this program
- Optimus has significantly strengthened their market presence in the past 5 months, providing for even more technician expertise for further uptime, and program expansion within WP

It is our suggestion to present this report in person on an annual basis as a ‘State of WP EV Charging’ in January or February UAB meeting each year. It will grow in robustness over time, and include all future plugs, as well as Level 2 charging summaries.



Utilities Advisory Board

agenda item 6.d

item type

Staff Updates

meeting date

January 27, 2026

prepared by**approved by****subject**

Educational Campaign - Clarissa Howard

motion | recommendation**background****alternatives | other considerations****fiscal impact****attachments**

1. 8.5x11utility-2026-february bill insert NEW

info & updates

February utility bill insert



Unity Corner: The Ripple

by Andrew Luy



- » bronze & stone sculpture | 2025
- » honors Dr. Martin Luther King Jr. and the resilience of current and former residents in the neighborhood.
- » design evolved in real time through collaborative ongoing conversations with the community stakeholders.
- » sculpture is stylized as a larger-than-life scale — using simplified forms to highlight strength, gesture and approachability:
 - larger shoes reflect the idea that Dr. King “had big shoes to fill,” & his footprint should symbolize his immense impact.
 - enlarged head ensures accessibility and visibility from the corner.
 - outstretched arm conveys welcome and calm authority
 - strengthened arm holding the book emphasizes the weight of knowledge, faith and the ideals that guided his leadership.
- » represents a collective effort to honor both history and hope, embodying values of justice, dignity and community that continue to ripple outward.

to view the online Public Art Collection, please access cityofwinterpark.org/public-art.

Re-registration needed for OUTREACH

Due to recent software updates, Outreach Emergency Alert System users that signed up from **April 1 through November 30, 2025**, will need to re-register. Please access cityofwinterpark.org/outreach to re-register or sign up for notifications.

save these dates

January thru July

what Winter Park Celebrates America250

where commemorative community activities throughout Winter Park

info cityofwinterpark.org/america-250

March 7

what St. Patrick’s Day Parade

when 9 a.m.

where along Park Avenue, downtown Winter Park

info winterparkrotary.com

March 20-22

what Winter Park Sidewalk Art Festival

when 9 a.m. to 6 p.m. | Fri & Sat
9 a.m. to 5 p.m. | Sun

where Park Avenue & Central Park, downtown Winter Park

info wpsaf.org



access construction & project updates

cityofwinterpark.org/parkaverefresh

for updates on upcoming things to enjoy, please access cityofwinterpark.org/events



HHWD+

household hazardous waste dropoff +

saturday **March 7** » **8 a.m.** to **noon**

Cady Way Park @ 2535 Cady Way

household items [service provided by Waste Pro®]

- » fertilizers & pesticides
- » household chemicals
- » paint thinners
- » oil-based paint [4 max.; wet or dry]
- » wet latex paint [4 max.; dried can be disposed of with your regular household trash]
- » non-alkaline batteries [regular alkaline batteries can be disposed of in your regular household trash]
- » antifreeze
- » tires [4 max.]
- » pool chemicals
- » propane tanks
- » gasoline
- » used engine oil

e-waste [service provided by Urban E Recycling]

- » computers
- » DVD players
- » televisions
- » CD players
- » VCRs
- » stereos
- » FAX machines

textiles [service provided by American Textile Recycling Service]

- » clothing
- » home textiles [towels | bed linens | curtains | small accent rugs | decorative pillows]
- » purses
- » belts
- » hats
- » shoes

RESIDENTIAL ONLY. NO CONTRACTORS PLEASE.

helpful tips

- » Bring proof of city residency. [driver's license or utility bill statement]
- » Keep all hazardous waste materials in original containers with original labeling. [unknown items will NOT be accepted]
- » Drugs & prescription meds go to the Public Safety Facility. [@ 500 N. Virginia Ave. | 8 a.m. to 5 p.m. | Monday through Friday]