



Utilities Advisory Board Work Session

Agenda

October 16, 2024 @ 8:00 AM

City Hall Commission Chambers
401 S. Park Avenue

welcome

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please note

Times are projected and subject to change.

1. Call to Order**2. Discussion Items**

- a. Water and Wastewater Strategic Plan 3 hours
- Introductions
 - Industry and Regional Trend Review
 - Stakeholder Inupt Overview
 - Strategic Framework Review
 - Next Steps and Parting Thoughts

3. Adjournment



Utilities Advisory Board

agenda item 2.a

item type

Discussion Items

meeting date

October 16, 2024

prepared by

approved by

subject

Water and Wastewater Strategic Plan

- Introductions
- Industry and Regional Trend Review
- Stakeholder Input Overview
- Strategic Framework Review
- Next Steps and Parting Thoughts

motion | recommendation

background

Industry and Regional Trend Review

Raftelis will share an overview of industry and regional trends that will impact the Water and Wastewater Utility Department. We will have subsequent discussion regarding other trends that need to be incorporated into strategy planning, common themes, and what the Department will need to focus on moving forward.

Stakeholder Input Overview

At a high level, Raftelis will share what we learned from the Water and Wastewater leadership team, employees, and other departments within the City of Winter Park. This input provides context for the strategic framework that was developed by the leadership team on September 19th.

Strategic Framework Review

Raftelis will share the draft strategic framework, which includes the organization's Vision, Mission, Values, and Strategic Priorities. Advisory Board members will be asked for their reactions to both the words and the concepts captured within the framework.

For each of the Department's proposed strategic priorities, Advisory Board members will be asked if there are any specific projects or initiatives that they would like to see the utility

pursue within the given area. They will also be asked to provide input on key performance indicators, and information that would be helpful for the Board to know if the Department is moving in the right direction.

Next Steps and Parting Thoughts

We will review next steps in the process, including developing strategies and measures for implementation with staff. We will end the session with each participant sharing a reflection about how they feel at this stage of the strategic planning process.

alternatives | other considerations

fiscal impact

attachments

None